



Privacy Policy for Taunton Deane Bowls Club

Taunton Deane Bowls Club ('we', 'our', 'the Club') is committed to protecting your personal data and respecting your privacy. This Privacy Policy explains how we collect, use, store, and protect personal information when you visit our website www.taundeanebowlsclub.com, contact us, or interact with the Club.

We are a community bowls club based in Taunton, Somerset, UK.

1. Who We Are

Taunton Deane Bowls Club Blackbrook Way, Taunton, Somerset, UK Email: enquiries@tdbowls.com This website is operated by the Club's website management team.

2. What Personal Data We Collect

We only collect the minimum personal data needed for running the Club and responding to enquiries. This may include:

- **Contact details** (name, email address, phone number) when you use our contact form or email us directly.
- **Message content** you submit through the website.
- **Technical data** such as IP address, browser type, and basic analytics information (e.g., pages visited).
- **Cookie identifiers** if you accept optional cookies (see Section 9).

We do **not** operate a blog, member login area (this is on Bowlr), or online purchasing system.

3. How We Use Your Personal Data

We use your personal data only for:

- Responding to enquiries sent through the website.
- Managing Club communications and membership enquiries.
- Maintaining website security and performance.
- Understanding how visitors use the site (analytics).
- Complying with legal obligations under UK GDPR.

We do **not** use your data for automated decision-making or profiling.

4. Lawful Basis for Processing

Under UK GDPR, we rely on the following lawful bases:



- **Legitimate interests** — to operate and improve our website, respond to enquiries, and promote Club activities.
- **Consent** — for optional cookies or if you explicitly agree to receive certain communications.
- **Legal obligation** — where we must retain information for regulatory or safeguarding purposes.

5. How We Share Your Data

We only share personal data when necessary:

- With trusted service providers who help us operate the website (e.g., hosting provider).
- With Club committee members who need the information to respond to your enquiry.
- With authorities if required by law.

We do **not** sell or trade personal data.

6. International Transfers

Our website may be accessed by visitors worldwide, but we do not intentionally transfer personal data outside the UK. If any service provider stores data outside the UK, we ensure appropriate safeguards are in place (e.g., UK GDPR-compliant transfer mechanisms).

7. Data Retention

We keep personal data only for as long as necessary:

- Contact enquiries: typically, up to **12 months**.
- Technical logs and analytics: typically, **up to 26 months**, depending on the provider.
- Committee or membership-related communications: retained according to Club governance and legal requirements.

Retention schedules are a key requirement for UK clubs and membership organisations.

8. Your Rights Under UK GDPR

You have the right to:

- Access your personal data.
- Request correction or deletion.
- Object to processing based on legitimate interests.



- Withdraw consent (where applicable).
- Request data portability.
- Lodge a complaint with the UK Information Commissioner's Office (ICO).

To exercise your rights, please contact us using the details above.

9. Cookies and Tracking

Our website uses only basic cookies necessary for site functionality, plus optional analytics cookies if you consent.

Cookies may collect:

- IP address
- Device type
- Pages visited
- Time spent on the site

You can manage or disable cookies through your browser settings.

10. Children's Data

Our website is not designed for children. If you contact us regarding junior membership or coaching, we will only collect the information necessary for safeguarding and Club administration, following UK community sports club privacy guidance.

11. Website Security

We take reasonable steps to protect your data, including:

- Secure hosting
- Restricted access for Club administrators
- Use of reputable third-party providers
- Regular updates and monitoring

12. Links to Other Websites

Our website may contain links to external sites (e.g., Bowls England). We are not responsible for their privacy practices.

13. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The latest version will always be published on this page.



14. Contact Us

If you have any questions about this Privacy Policy or how we handle your data, please contact: enquiries@tdbowls.com.

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